

Dear Pulse Imaging Patient,

We are writing to you with important information about a recent breach of your personal information from Pulse Imaging. We are sending this letter to you as part of our continuing commitment to your privacy. We became aware of this breach on 4/17/19, which occurred on or about 4/17/19. The breach occurred as follows:

- **Description:** On 4/17/19 the locked storage suite was broken into which stored 2016 and 2017 filed patient documents.
- **Type(s) of Protected Health Information:** Patient name, social security number, date of birth, diagnosis and/or home address may have been compromised.
- **Individual Steps: Place a fraud alert on your credit report** by calling the toll-free number of any of the three major credit bureaus (below). This can help prevent an identity thief from opening additional accounts in your name. As soon as a credit bureau confirms your fraud alert, the other two bureaus will automatically be notified to place alerts on your credit report, and all three reports will be sent to you free of charge
  - Equifax: 1-800-525-6285; [www.equifax.com](http://www.equifax.com); P.O. Box 740241, Atlanta, GA 30374-0241
  - Experian: 1-888-EXPERIAN (397-3742); [www.experian.com](http://www.experian.com); P.O. Box 9532, Allen, TX 75013
  - TransUnion: 1-800-680-7289; [www.transunion.com](http://www.transunion.com); Fraud Victim Assistance Division, P.O. Box 6790, Fullerton, CA 92834-6790
- **Order your credit reports.** By establishing a fraud alert, you will receive a follow-up letter that will explain how you can receive a free copy of your credit report. When you receive your credit report, examine it closely and look for signs of fraud, such as credit accounts that are not yours.
- **Continue to monitor your credit reports.** Even though a fraud alert has been placed on your account, you should continue to monitor your credit reports to ensure an imposter has not opened an account with your personal information.
- **Mitigation:** We have taken a number of steps to investigate this breach and prevent any potential harm to you (or your loved one), including reporting to Webster Police department and Health & Human Services Office of Civil Rights. Webster Police was immediately notified the same morning and a report was filed to continue investigation. All remaining records were immediately relocated to another secure storage facility within 24 hours.

We take our role of safeguarding your personal information seriously. Pulse Imaging apologizes for the worry this situation may cause you. We are doing everything we can to rectify the situation. We have established a toll-free number that you can call with questions and concerns about the loss of your personal information. You may call 1-800-916-2407 during normal business hours.

Sincerely,

Pulse Imaging Representative